Outer approximation and submodular cuts for maximum capture facility location problems with random utilities

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Abstract

We consider a family of competitive facility location problems in which a “newcomer” company enters the market and has to decide where to open a set of new facilities so as to maximize its market share. The multinomial logit model is used to estimate the captured customer demand. We propose a first branch-and-cut method for this family of difficult mixed-integer non-linear problems. Our algorithm combines two types of cutting planes that exploit particular properties of the objective function: the first one are the outer-approximation cuts and the second one are the submodular cuts.

The algorithm is computationally evaluated on three datasets from the recent literature. The obtained results show that our new exact approach drastically outperforms state-of-the-art methods, both in terms of the computing times, and in terms of the number of instances solved to optimality.

Keywords: Facility Location, Branch and Cut, Maximum Capture, Random Utility Model, Competitive Facility Location

1. Introduction

We propose a methodological and algorithmic framework for a family of facility location problems in which customer behavior is integrated into the optimization model. Facility location problems play a fundamental role in modeling important managerial decisions concerning infrastructure planning, such as placement of new retail or service facilities, placement of new products on the market, or development of optimal customer segmentation policies. Integration of random choice models into optimization models allows companies to make optimal decisions while taking the preferences of their customers into account. One of the frequently used choice models in practice is the multinomial logit model (MNL) which is studied in this paper.

In this article we focus on Maximum Capture Facility Location Problems with Random Utilities (MCFLRU). In these problems, we are given a company that is entering the market in which a set of incumbent competitors already operates. The company has to decide where to open a set of new facilities, so as to maximize

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the captured demand. Facilities in our setting may correspond to bank offices, warehouses, shopping malls, park-and-ride car parks, and many more. Both, the decision maker and the competitor(s) offer the same product, so that the major decision concerns the location of the new facilities, after which the customers choose the facilities to be served from. Customers act as independent decision makers and it is assumed that their choices are modeled according to the multinomial logit model. One of the first problems of this type studied in the competitive facility location literature, which was also the motivating application for this article, was proposed by Benati & Hansen (2002). In this problem, called the Maximum Capture Problem with Random Utilities (MCRU), the goal is to open exactly \( r \) new facilities so as to maximize the market share. The MCRU generalizes well-known and well-studied Maximum Capture Facility Location Problem on a network (see, e.g. ReVelle (1986)) in which customers deterministically choose the closest facility. Since the early work of Benati & Hansen (2002), the MCRU and its variants became an important topic of research, both from the methodological and application perspective. In the existing literature many exact approaches can be found (cf. Section 2.2) along with case studies on real-world instances (Müller et al., 2009; Haase & Müller, 2012, 2015; Aros-Vera et al., 2013; Freire et al., 2016b). These studies successfully demonstrate that random-choice models can be computationally efficient as far as small and medium size instances are concerned. However, large-scale instances of practical relevance, like those from the case study on placing new park-and-ride facilities in the New York City proposed in Freire et al. (2016a,b) with more than 80K customer locations, remain out of reach of the existing exact approaches.

Our Contribution. In an attempt to linearize the objective function, various mixed integer linear programming (MILP) models were studied in the literature, see Haase & Müller (2014) for an overview. Unfortunately, the proposed linearized counterparts come at the cost of a drastic increase of the number of decision variables, which makes these models prohibitive for large-scale instances. In this article, we consider two sparse MILP models with an exponential number of constraints. The first model relies on the outer-approximation of the continuous relaxation of the objective function, and the second one exploits the submodularity of the objective function. We also investigate a third viable option of combining the two families of cuts in a single MILP model. The latter turns out to be the most promising option from the computational perspective.

We implement and computationally evaluate these branch-and-cut (B&C) approaches against the state-of-the-art methods. Results are compared using three large datasets for the MCRU, recently evaluated in Freire et al. (2016a). Our results show that the proposed methodology outperforms all previously studied approaches from the literature by a large margin. Speed-ups of up to two to three orders of magnitude are reported for small and medium size instances. Furthermore, for all previously unsolved instances from the literature, optimal solutions are found.

The paper is organized as follows: in Section 2, we provide a formal problem definition and a basic mixed-integer non-linear (MINLP) formulation along with an overview of the recent literature. In Section 3
we describe a mixed integer linear programming (MILP) formulation that is based on outer approximation cuts and provide details of our branch-and-cut implementation. In Section 4 we propose an alternative MILP model that exploits the submodularity of the objective function. Extensive computational results are presented in Section 5, and final conclusions are drawn in Section 6.

2. Problem description

In classical (deterministic) facility location problems, see, e.g., Fischetti et al. (2017), decision makers search for optimal locations to open new facilities while assuming that the customers always patronize the closest among the open facilities. In many applications, however, customers prefer to be served by facilities according to their own personal preferences, which are not always known to decision makers. Consequently, for decision makers it may be very difficult (if not impossible) to control customer decisions. This is why random utility models are frequently used to forecast the customer behavior and to predict the market share that can be achieved by attracting them. In the underlying optimization models, utility maximization theory (keeping the hypothesis that customers behave rationally) is combined with a random choice model (allowing to model uncertainty in customer behavior).

**Multinomial logit model.** In the following, we first explain the major idea of the multinomial logit (MNL) model that is used to forecast the captured demand for a given company, given its set of open/available facilities. Let us assume that we are given a set of customers \( S = \{1, \ldots, |S|\} \) with demands \( d_s > 0 \). Without loss of generality, each \( s \in S \) can also be seen as a group of individuals with a homogeneous behavior. Let the set of available facilities be denoted by \( \bar{L} \). Each customer \( s \in S \) chooses the facilities from \( L_s \subseteq \bar{L} \), which are the facilities offered/available to \( s \). One may assume that \( L_s \neq \emptyset \) for all \( s \in S \), since, otherwise, customers leaving the market will be assigned to an artificial “opt-out” facility that captures their demand.

The customer \( s \) splits the demand \( d_s \) based on the utilities \( u_{sl} \) perceived by \( s \) for choosing each location \( l \in L_s \). Unobservable variables modeling customer behavior are treated as random variables so that the utility \( u_{sl} \) consists of two parts: a measurable utility value \( v_{sl} \) (e.g., distance, costs, availability of parking space) and its non-observable part \( \epsilon_{sl} \): \( u_{sl} = v_{sl} + \epsilon_{sl} \). In the multinomial logit model, it is assumed that the values of \( \epsilon_{sl} \) are identically independently distributed with the log-Weibull (also known as Gumbell) distribution, which allows to express the probabilities of customer \( s \) to chose location \( l \) as:

\[
p_{sl} = \begin{cases} 
\frac{e^{v_{sl}}}{\sum_{l' \in L_s} e^{v_{s,l'}}}, & l \in L_s, s \in S, l \in \bar{L} \\
0, & l \notin L_s
\end{cases}
\]

The value \( p_{sl} \) practically corresponds to the expected fraction of the customer’s demand \( d_s \) to be served by facility \( l \).
2.1. Maximum Capture Facility Location Problems with Random Utilities (MCFLRU)

In competitive facility location problems we consider an environment in which the customers are already served by existing competitors. A “newcomer” company wants to enter the market and searches for the subset of facility locations to open, so as to maximize the forecasted market share achieved by attracting the new customers. Without loss of generality one can assume that there is a single incumbent competitor, and that all competing locations are aggregated into a super-location \( a \) (\( a \) can also include the “opt-out” facility). Let \( L = \hat{L} \setminus \{a\} \) denote the set of potential facility locations where new facilities can be opened. For a given set of newly open locations \( L^* \subseteq L \), the customer demand is split based on the utilities \( u_{sl} \) perceived by customer \( s \) for choosing each location \( l \in L^* \), and the utility \( u_{sa} \) perceived for choosing the incumbent competitor. So, according to the MNL model (see Freire et al. (2016a)), the probability that customer \( s \) will choose location \( l \in L \) is now given as:

\[
p_{sl} = \begin{cases} 
\frac{a_{sl}}{1 + \sum_{l' \in L^*} a_{sl'}}, & l \in L^* \\
0, & l \notin L^*
\end{cases},
\]

where \( a_{sl} = \exp(v_{sl} - v_{sa}) \), and \( v_{sl} \) are measurable utility values described above.

An MINLP formulation. Let \( x_l \) be a binary variable which is set to one if and only if the company decides to open a facility at location \( l \in L \). The fraction of demand \( d_s \) for \( s \in S \), assigned to location \( l \in L \) can then be calculated as:

\[
\hat{p}_{sl}(x) = \frac{a_{sl}x_l}{1 + \sum_{l' \in L} a_{sl'}x_{l'}.}
\]

Consequently, the fraction of demand the company can capture from the customer \( s \) can be described as a function of \( x \):

\[
\hat{w}_s(x) = \sum_{l \in L} \hat{p}_{sl}(x) = \frac{\sum_{l \in L} a_{sl}x_l}{1 + \sum_{l \in L} a_{sl}x_l},
\]

and the total market share is given as:

\[
\sum_{s \in S} d_s \hat{w}_s(x) = \sum_{s \in S} d_s \frac{\sum_{l \in L} a_{sl}x_l}{1 + \sum_{l \in L} a_{sl}x_l}.
\]

For the continuous relaxation of variables \( x \), function \( \hat{w}_s(x) \) is continuously differentiable and concave. In fact, \( \hat{w}_s(x) \) is the composition of the unidimensional concave increasing function \( g(z) = \frac{z}{1+z} \) (for \( z > -1 \)) with the linear function \( \sum_{l \in L} a_{sl}x_l \).

The family of MCFLRU problems can now be modeled using the following simple MINLP:

\[
\max_{x \in X} \sum_{s \in S} d_s \frac{\sum_{l \in L} a_{sl}x_l}{1 + \sum_{l \in L} a_{sl}x_l}.
\]
The objective function in (4) maximizes the market share, whereas the set \( X \subseteq \{0,1\}^{L} \) describes all feasible \textit{facility configurations}. In case of the MCRU introduced in Benati & Hansen (2002), the company is opening a \textit{fixed} number of \( r \) facilities, so as to maximize the overall captured customer demand. Consequently, the set \( X \) is given as:

\[
X = \{ x \in \{0,1\}^{L} : \sum_{l \in L} x_l = r \}.
\]

The methodology proposed in this paper can be applied to many other competitive facility location problems, in which additional constraints on the feasible facility configurations are imposed. These constraints may be related to the investment budget and/or the resulting infrastructure. So, for example, one can simultaneously optimize location and design decisions for the set of newly opened facilities, considering various design characteristics of each facility (e.g., size, appearance, accessibility, layout, etc). Imagine that for each facility \( l \in L \), design decisions are encoded from a set of options \( t \in T \) (for simplicity, assume there is a single design characteristic to be optimized), and that a fixed opening cost \( \tilde{f}_l \geq 0 \) is associated to each \( l \in L \). Additional cost \( \tilde{c}_{lt} \geq 0 \) are to be paid for the design characteristic \( t \in T \) of a facility \( l \). Given the total available budget \( \tilde{B} > 0 \), the set \( X \) of all feasible facility configurations is encoded by the following constraints:

\[
\begin{align*}
\{ x \in \{0,1\}^{L||T|} : & \sum_{l \in L} \sum_{t \in T} (\tilde{f}_l + \tilde{c}_{lt}) x_{lt} \leq \tilde{B} \\
& \sum_{t \in T} x_{lt} \leq 1 \quad l \in L \}
\end{align*}
\]

Customer utilities are then defined for each facility \( l \in L \) and each design decision \( t \in T \) as \( u_{slt} \), and the objective function turns into \( \sum_{s \in S} d_s \sum_{l \in L} \sum_{t \in T} a_{slt} x_{lt} \).  

Furthermore, the set \( X \) could encode even more complicated network-design decisions. The relevant deterministic counterparts are the connected facility location (Gollowitzer & Ljubič, 2011), in which the set of open facilities has to be connected through a tree, or the traveling purchaser problem in which open facilities are connected in a tour (Laporte et al., 2003). So, in a general setting one could have \( X = \{ x \in \{0,1\}^{L} : Ax + By \leq b, y \in Y \} \), where variables \( y \) are used to model additional constraints imposed on the set of open facilities (e.g., connectivity). The set \( Y \) is assumed to be a polyhedral set, which, together with linking constraints \( Ax + By \leq b \) guarantees feasibility of the solution \( x \).

2.2. Previous work

Among the problems from the MCFLRU literature, the most prominent and the most studied one is the MCRU problem, introduced in (Benati & Hansen, 2002). In their article, the authors propose the first exact
approach based on a branch-and-bound (B&B) procedure in which the concave NLP relaxation is solved at
every node of the B&B tree. In addition, the authors use fractional programming techniques to linearize
the model by introducing an additional set of decision variables, and they discuss submodularity of the
objective function. Since then, many methods are proposed in the literature to solve this difficult problem.
Most of them focus on developing MILP models that linearize the objective function (Haase, 2009; Zhang
et al., 2012; Aros-Vera et al., 2013). Haase & Müller (2014) benchmark these different MILP reformulations
over a set of randomly generated instances. In Freire et al. (2016a), the authors extend this comparison by
including the concave relaxation proposed by Benati & Hansen (2002) and a new relaxation of the problem
that can be solved using a greedy algorithm, both embedded in a branch-and-bound algorithm. In this very
extensive computational study, two additional datasets are considered: one set is derived from ORLIB, and
the other corresponds to the real-world instances from a park-and-ride application of the city of New York
(see Aros-Vera et al. (2013); Freire et al. (2016b)). The results obtained in the are inconclusive, showing
that different algorithms perform dissimilarly depending on the dataset utilized. Furthermore, none of
the existing approaches was capable of solving the largest instances from the ORLIB and New York dataset to
provable optimality.

3. A B&C approach based on outer-approximation

The main idea behind our first approach is to exploit the fact that for the continuous relaxation of the
problem, the (maximization) objective function given in (4) is concave and differentiable. Hence, one can
replace the non-linear function by its first-order approximation at any given point. This linear approximation
is applied within a cutting plane procedure and repeated at every node of the branch-and-bound tree. The
proposed approach is a branch-and-cut algorithm that relies on the outer-approximation decomposition
algorithm. The Outer Approximation (OA) decomposition approach was introduced by Duran & Grossmann
(1986) and it was later improved by Fletcher & Leyffer (1994). A branch-and-cut framework in which outer
approximation cuts are separated at every node of the branch-and-bound tree was proposed by Quesada
& Grossmann (1992). In general, the outer approximation algorithm does not necessarily produce a good
performance for generic non-linear problems (Bonami et al., 2008), but it can provide good results for
some families of convex MINLP problems (Mittelmann, 2014; Vielma et al., 2016). Outer approximation
resembles the generalized Benders decomposition approach originally proposed by Geoffrion (1972). The
latter algorithm, which was successfully applied to other (convex) facility location problems in a deterministic
setting (see Fischetti et al. (2016, 2017)) was our main motivation to analyze the efficacy of an OA-based
branch-and-cut algorithm applied to this difficult MINLP.

To derive an appropriate OA-based MILP formulation, we first consider the following equivalent (ex-
tended) MINLP formulation for the problem

\[
\max \sum_{s \in S} d_s w_s \tag{5a}
\]

\[
w_s \leq \hat{w}_s(x) \quad s \in S \tag{5b}
\]

\[x \in X \tag{5c}\]

where new continuous variables \(w_s\) represent the fraction of the total demand of customers captured by the locations given by \(x\) and where the function \(\hat{w}_s(x)\) is defined according to (2). Due to the maximization nature of the problem, at optimum we will have \(w_s = \hat{w}_s(x)\), for all \(s \in S\).

Given a vector \(x^* \in [0, 1]^L\), since \(\hat{w}_s(x)\) is a concave function, we can bound the value of \(\hat{w}_s(x)\) from above by its first-order approximation on \(x^*\), obtaining the valid constraint

\[
\hat{w}_s(x) \leq \hat{w}_s(x^*) + \sum_{l \in L} \frac{\partial \hat{w}_s}{\partial x_l}(x^*) \cdot (x_l - x_l^*). \tag{6}
\]

Note that

\[
\frac{\partial \hat{w}_s}{\partial x_l}(x^*) = \frac{a_{sl}}{(1 + \sum_{l \in L} x_l^* a_{sl})^2},
\]

so inequality (6) can be rewritten as

\[
\hat{w}_s(x) \leq \hat{w}_s(x^*)^2 + \sum_{l \in L} x_l \cdot \frac{a_{sl}}{(1 + \sum_{l \in L} x_l^* a_{sl})^2}. \tag{7}
\]

Hence, we have:

**Proposition 1.** The MCFLRU can be modeled using the following (sparse) MILP formulation with \(|S| + |L|\) variables only, and with an exponential number of constraints:

\[
\max \sum_{s \in S} d_s w_s \tag{8a}
\]

\[
w_s \leq \hat{w}_s(x^*)^2 + \sum_{l \in L} x_l \cdot \frac{a_{sl}}{(1 + \sum_{l \in L} x_l^* a_{sl})^2} \quad s \in S, x^* \in X \tag{8b}
\]

\[x \in X. \tag{8c}\]

The validity of the latter model follows from the fact that it is sufficient to outer-approximate the functions \(\hat{w}_s(x)\) only in a finite number of discrete points \(x^* \in X\) (in which we observe that the approximation is tight).

In the following, we will refer to constraints (8b) as *outer-approximation cuts* or *OA-based cuts*. Even though these cuts do not always lead to particularly strong LP-relaxation bounds, in combination with a branch-and-bound machinery of modern MILP solvers, we will demonstrate that this model can lead to a quite effective branch-and-cut procedure.
Branch-and-cut implementation. In order to solve model (8), we rely on usual branching rules and general-purpose cutting planes embedded in modern MILP solvers. Only when the solution $x^*$ of the current LP-relaxation turns out to be integer, we check if constraints (8b) are violated, in which case we add them to the current LP. OA cuts are globally valid and they are implemented using the lazy-cut callback procedure within a MILP solver. For a given integer or continuous LP-solution $x^*$, separation of constraints (8b) can be performed in $O(|S||L|)$ time, since, for each $s \in S$, calculation of $\hat{w}_s(x^*)$ and calculation of the coefficients next to $x_l$ variables require $O(|L|)$ time.

The quality of the LP-relaxation can be strengthened by inserting the violated cuts (8b) associated to (a finite number) of fractional points $x^* \in \bar{X}$, where $\bar{X} = \{ x \in [0,1]^{|L|} : Ax + By \leq b, y \in Y \}$. The latter cuts (implemented as user-cut callback) are not needed for the convergence and correctness of the model, and therefore, they can be controlled by the user and can be applied only if they prove to be useful for improving the LP-relaxation bound (for example, at the root node of the branch-and-bound tree).

4. A B&C approach based on submodular cuts

In previous section we proposed to tackle the non-linearity by solving an outer approximation of the objective function, and by using branch-and-cut to force integrality constraints. A possible drawback of this approach is that the LP-relaxation at the root node of the branch-and-cut tree can result in a relatively weak upper bound. By exploiting submodularity properties of the objective function, one could instead obtain upper bounds that could be tighter than the ones captured by black-box outer-approximation procedure.

Therefore, in this section, we consider an alternative B&C procedure that exploits submodularity and separability of the objective function. In Benati & Hansen (2002), submodular cuts for the MCRU were proposed and computationally investigated. Unfortunately, only a heuristic procedure for the separation of these cuts was implemented and separability of the objective function was not exploited. The obtained results were not particularly promising, which is why the submodular cuts remained forgotten in the later MCRU literature. Our article is the first attempt to provide a more efficient implementation of submodular cuts in the branch-and-cut frameworks of modern MILP solvers.

In the following, we first recall the basic MILP reformulation for maximizing submodular functions, before we present details of our implementation.

4.1. Maximization of submodular functions

Given a set-valued function $f : 2^L \rightarrow \mathbb{R}$, the difference $f(K + l) - f(K)$ is called marginal contribution of element $l$ with respect to the set $K$. For the sake of better readability, we use the notation $K + l$ and $K - l$ to denote the sets $K \cup \{l\}$ and $K \setminus \{l\}$, respectively. The function $f$ is said to be non-decreasing if and only if

$$\rho_l(K) := f(K + l) - f(K) \geq 0, \quad K \subset L, l \notin K$$
holds, in which case marginal contributions $\rho_l(K)$ are also referred to as marginal gains. We say that $f$ is submodular if and only if

$$f(K + l) - f(K) \geq f(\hat{K} + l) - f(\hat{K}), \quad K \subset \hat{K} \subset L, l \not\in \hat{K}$$

holds, i.e., marginal gains of adding an element $l$ diminish with the size of the set.

For a given set $X \subseteq \{0, 1\}^{|L|}$, let $K_X = \{K \subseteq L : \exists x \in X \text{ s.t. } x_l = 1 \iff l \in K\}$ be the superset of all sets indexed by a vector $x \in X$. The following result allows us to formulate a MILP problem for maximizing a submodular function.

**Lemma 2** (Nemhauser & Wolsey (1981)). Given a submodular function $f : 2^L \rightarrow \mathbb{R}$, the maximization problem of the form

$$\max \{f(K) : K \in K_X\}$$

can be equivalently reformulated as:

$$\max \nu \quad \begin{cases} \nu \leq f(K) + \sum_{l \in L \setminus K} \rho_l(K)x_l - \sum_{l \in K} \rho_l(L - l)(1 - x_l) & K \subseteq L \quad (9b) \\ x \in X & (9c) \end{cases}$$

Constraints (9b) are referred to as submodular cuts.

We show that it is sufficient to impose the submodular cuts (9b) only to the set of points $x \in X$:

**Proposition 3.** Given a submodular function $f : 2^L \rightarrow \mathbb{R}$, the maximization problem of the form $\max \{f(K) : K \in K_X\}$ can be equivalently reformulated as:

$$\max \nu \quad \begin{cases} \nu \leq f(K) + \sum_{l \in L \setminus K} \rho_l(K)x_l - \sum_{l \in K} \rho_l(L - l)(1 - x_l) & K \in K_X \quad (10b) \\ x \in X & (10c) \end{cases}$$

Proof. To show this result, we prove that for any point $x^* \in X$, the tightest submodular cut (9b) is obtained for the associated set $K^* = \{l \in L : x_l = 1\}$. Observe first, that the cut (9b) imposed at the set $K^*$ boils down to

$$\nu \leq f(K^*).$$

Consider now the submodular cut (9b) associated to an arbitrary set $K \subseteq L$, possibly $K \not\in K_X$ and evaluated
at the point $x^*$. We have:

$$f(K) + \sum_{l \in L \setminus K} \rho_l(K)x_l^* - \sum_{l \in K} \rho_l(L - l)(1 - x_l^*)$$

$$= f(K) + \sum_{l \in K^* \setminus K} \rho_l(K) - \sum_{l \in K \setminus K^*} \rho_l(L - l)$$

$$= f(K + l') + \sum_{l \in K^* \setminus (K + l')} \rho_l(K) - \sum_{l \in K \setminus K^*} \rho_l(L - l) \geq \ldots$$

$$\cdots \geq f(K + K^*) - \sum_{l \in K^* \setminus K} \rho_l(L - l)$$

$$\geq f(K + K^*) - \sum_{l \in K^* \setminus K} \rho_l(K + K^* - l)$$

$$\geq f(K + K^* - l') - \sum_{l \in K \setminus (K^* + l')} \rho_l(K + K^* - l) \geq \ldots$$

$$\cdots \geq f(K^*),$$

where the above inequalities exploit the submodularity property of $f$. Hence, the tightest cut at $x^*$ is the one associated to $K^*$, which concludes the proof. \qed

4.2. Submodular cuts for the MCFLRU

Let us now consider the set-valued functions $\hat{\nu}_s : 2^L \mapsto \mathbb{R}$ defined for each $s \in S$ as follows:

$$\hat{\nu}_s(K) = \frac{\sum_{l \in K} a_{sl}}{1 + \sum_{l \in K} a_{sl}} = \frac{Z^K_s}{1 + Z^K_s} \quad (11)$$

where

$$Z^K_s = \sum_{l \in K} a_{sl}.$$ 

For each $K \subseteq L$, and each $s \in S$, the function $\hat{\nu}_s(K)$ calculates the probability that customer $s$ chooses a facility from the subset $K$.

Moreover, for a customer $s \in S$, a set $K \subset L$, and a facility location $l \in L$ let

$$\rho_{sl}(K) = \hat{\nu}_s(K + l) - \hat{\nu}_s(K)$$

denote the marginal contribution of adding $l$ to $K \subset L$ for the function $\hat{\nu}_s$. The following Lemma was proven in Benati (1997):

**Lemma 4.** For each $s \in S$, the function $\hat{\nu}_s(\cdot)$ is submodular and non-decreasing.

The latter property can be exploited to derive an alternative MILP formulation for the MCFLRU.
Proposition 5. The MCFLRU can be equivalently stated as the following (extended, but sparse) MILP formulation with $|L| + |S|$ variables:

$$\max \sum_{s \in S} d_s \nu_s$$  \hspace{1cm} (12a)

$$\nu_s \leq \hat{\nu}_s(K) + \sum_{l \in L \setminus K} \frac{a_{sl}x_l}{(1 + Z^s_K)(1 + Z^s_{K+l})} - \frac{1}{1 + Z^l_{K+l}} \sum_{l \in K} a_{sl}(1 - x_l) \quad s \in S, K \in K_X$$  \hspace{1cm} (12b)

$$x \in X$$  \hspace{1cm} (12c)

where the function $\hat{\nu}_s(\cdot)$ is defined by (11).

Proof. Lemma 4, together with the separability of the objective function and Proposition 3, implies that the objective function can be stated as $\sum d_s \nu_s$ where, for each $s \in S$, the value of $\nu_s$ is upper bounded by submodular cuts as follows:

$$\nu_s \leq \hat{\nu}_s(K) + \sum_{l \in L \setminus K} \rho_{sl}(K)x_l - \sum_{l \in K} \rho_{sl}(L - l)(1 - x_l) \quad s \in S, K \subseteq K_X.$$  \hspace{1cm} (13)

For each $s \in S$, $l \in L$ and $K \subseteq L$, marginal contributions $\rho_{sl}(K)$ are calculated as:

$$\rho_{sl}(K) = \hat{\nu}_s(K + l) - \hat{\nu}_s(K) = \frac{a_{sl}}{(1 + Z^s_K)(1 + Z^s_{K+l})}.$$

After replacing the values for $\rho_{sl}$ in (13), we obtain the submodular cuts (12b).

The intuition behind the cuts (12b) is as follows: given a set $K \subseteq L$, and the value $\hat{\nu}_s(K)$, if we include an element from $L \setminus K$, the value of $\hat{\nu}_s(K)$ increases by at most $\rho_{sl}(K)$. Alternatively, if we exclude an element from $K$, the value of $\hat{\nu}_s(K)$ decreases by at least $\rho_{sl}(L - l)$, which is the marginal contribution assuming that all locations but $l$ have been selected. Due to the submodularity of the function $\hat{\nu}_s(\cdot)$, we have $\rho_{sl}(L - l) \leq \rho_{sl}(K - l)$, hence the right-hand side provides a valid upper bound on the value of $\nu_s$, for all $s \in S$ and all $K \in K_X$.

In a similar way, one can consider an additional family of submodular cuts, namely:

$$\nu_s \leq \hat{\nu}_s(K) + \sum_{l \in L \setminus K} \rho_{sl}(\emptyset)x_l - \sum_{l \in K} \rho_{sl}(K - l)(1 - x_l) \quad s \in S, K \subseteq L$$  \hspace{1cm} (14)

In these cuts, the marginal contribution of elements $l \in K$ is taken as it is, but the contribution of adding an $l \not\in K$ is overestimated assuming that no location has been selected (i.e., we have $\rho_{sl}(\emptyset) \geq \rho_{sl}(K)$). In Nemhauser & Wolsey (1981), the authors show that one can equivalently replace (9b) by (14), to derive another valid MILP reformulation of the problem. As in Proposition 3, one can easily show that also these cuts do not need to be imposed for every $K \subseteq L$, and that it is sufficient to consider $K \subseteq K_X$. 

11
Branch-and-cut implementation. Separation of submodular cuts (12b) and (14) imposed at integer feasible points $x \in X$ can be performed in polynomial time. Similarly to the OA cuts, separating them on the fly and integrating them within a branch-and-cut framework leads to a viable exact procedure.

Given an integer candidate solution $x^* \in X$ and the current vector $\nu^*$, according to the result of Proposition 5, it is sufficient to check if there exists $s \in S$ such that

$$\nu^*_s > \hat{\nu}_s(K^*)$$

where $K^* = \{l \in L : x^*_l = 1\}$. If such $s$ is found, the corresponding submodular cuts (12b) and (14) associated to the set $K^*$ (which are globally valid) are inserted into the model.

For the MCRU, it is sufficient to consider submodular cuts of the form $\nu_s \leq \hat{\nu}_s(K) + \sum_{l \in L \setminus K} \rho_{sl}(K) x_l$, as the set $X$ contains only cardinality constraints (see, e.g., Nemhauser & Wolsey (1981)). However, cuts (12b) and (14) may still be useful in improving the value of the LP-relaxation and cutting off fractional infeasible points. This is why in our default implementation we always separate (12b) and (14).

We remark that separating violated cuts of the form (9b) for the MCRU is an NP-hard problem. This is why Proposition 3 is relevant, because it allows us to separate these cuts only in the integer points of $X$, which can be done efficiently. Similarly, separation of fractional points $x^* \in X$ is NP-hard. In Benati & Hansen (2002), a heuristic procedure was considered instead. The obtained results indicate that the heuristic generation of submodular cuts is non-efficient and time consuming. In our default implementation we therefore refrain from the separation of fractional points.

4.3. A combined approach: OA-based and submodular cuts

Finally, a natural question arises: would it be useful to combine OA-based and submodular cuts within the same branch-and-cut procedure? Assuming that separation oracle is applied to integer points only, Remark 1 given below shows that the two B&C approaches, one based on OA-cuts and the other based on submodular cuts, do not dominate each other. This is why in our computational study we also investigate the third B&C procedure, which is a combined approach in which OA-based constraints (8b) are enhanced by submodular cuts (12b) and (14).

Remark 1. Consider a set $\bar{K} \in K_X$. The associated OA cut and the submodular cut do not dominate each other.

To see this, let us denote by $OA$ and $SC$ the right-hand-side of the OA and the submodular cut, respectively, evaluated in $\bar{x}$ where $\bar{x}_l = 1$ if and only if $l \in \bar{K}$. In that case, the $OA$ and $SC$ have the same value, which is $\hat{\nu}_s(\bar{K}) = \hat{w}_s(\bar{x})$. Consider now $l' \notin \bar{K}$ such that $a_{sl'} > 0$. By evaluating the right-hand-side of the
two cuts in the point $x^*$ such that $x_l^* = 1$ if and only if $l \in \bar{K} + l'$, we obtain

$$OA := \hat{w}_s(\bar{x}) + \frac{a_{s l'}}{(1 + Z_s^l)^2}$$

$$SC := \hat{v}_s(\bar{K}) + \frac{a_{s l'}}{(1 + Z_s^l)(1 + Z_s^{l + l'})}$$

and since $Z_s^{\bar{K} + l'} > Z_s^{\bar{K}}$, we have $OA > SC$. Finally, let $l' \in \bar{K}$ such that $a_{s l'} > 0$. By taking a point $x^*$ such that $x_l^* = 1$ if and only if $l \in \bar{K} - l'$, we obtain

$$OA := \hat{w}_s(\bar{x}) - \frac{a_{s l'}}{(1 + Z_s^l)^2}$$

$$SC := \hat{v}_s(\bar{K}) - \frac{a_{s l'}}{(1 + Z_s^l)(1 + Z_s^{l - l'})}$$

that is, $OA < SC$ unless $\bar{K} = L$.

5. Computational study

5.1. Description of the experiments

The purpose of this computational study is to provide a comparison of the proposed branch-and-cut algorithms against the state-of-the-art approaches for the MCRU that have been recently computationally investigated in Freire et al. (2016a). The best performing approaches from the literature, according to Freire et al. (2016a), are:

- **CP** The concave programing approach proposed by Benati & Hansen (2002), that solves the continuous relaxation of problem (4) using a gradient algorithm and embeds this calculation into a B&B procedure.

- **Lin** The linearization technique presented in Haase (2009), that yields a compact MILP formulation with additional $|L| \times |S|$ continuous variables. In our experiments, we used a strengthened variant of this formulation presented in Freire et al. (2016a).

- **MUG** A greedy algorithm presented in Freire et al. (2016a) for computing valid upper bounds, embedded into a B&B procedure.

These three algorithms are compared against our three branch-and-cuts:

- **OA** The B&C procedure based on outer-approximation cuts (8b) (cf. Section 3).

- **SC** The B&C procedure based on submodular cuts (12b) and (14) (cf. Section 4).

- **OA+SC** The B&C procedure based on a mix between OA and SC, i.e., violated OA and SC cuts are inserted on the fly, as long such cuts can be found.
Implementation details. For solving MILPs, we used IBM-ILOG CPLEX 12.6 as our MILP solver (under default settings). The cuts in OA and SC are implemented using the lazy-cut callback routine and they are applied globally in the B&B tree each time that an integer solution is found. For all approaches, an initial feasible solution is provided by running a greedy algorithm that adds in each step the facility that results in the highest increment of the objective function. All computations were made on machines running Linux 2.6.32 under x86_64 architecture, with two quad-core Intel Xeon E5-2650 processors and 146 GB of RAM. Each run was performed on a single-core. As a non-linear solver (required for solving CP), we used NLopt (see http://ab-initio.mit.edu/wiki/index.php/NLopt) with the MMA algorithm, which had best performance among the different local-gradient based algorithms implemented in that library.

Benchmark instances. The six approaches listed above are benchmarked using the following three datasets: ORLib dataset, which consists of 11 problems taken from ORLib’s uncapacitated facility location benchmark set by introducing an incumbent competitor. Eight problems with \(|S| = 50, |L| \in \{25, 50\}\) and three problems with \(|S| = 1000, |L| = 100\) are considered.

HM14 dataset, which includes randomly generated instances on a plane, proposed by Haase & Müller (2014). For this dataset we have \(|S| \in \{50, 100, 200, 400\}\) and \(|L| \in \{25, 50, 100\}\).

P&R-NYC dataset, which comes from a large-scale park-and-ride location problem in New York City described in Freire et al. (2016b), originating from a work of Aros-Vera et al. (2013). These are the largest and the most challenging instances from the MCRU literature, with \(|S| = 82341, |L| = 59\), see Figure 1.

Each problem from the above datasets results in 81 different MCRU instances: a fixed number of selected facilities \(r\) is varied between 2 and 10, and different scaling factors for the utility functions \(v_{sa}\) and \(v_{sl}\) are considered. The total number of instances in each dataset is 891, 972 and 81, respectively. For a more detailed description of each dataset, see Freire et al. (2016a).

5.2. Results on small and medium size instances

We first focus on small and medium size instances, namely those from datasets ORLib and HM14. For each of the six approaches, Table 1 reports: the number of instances solved to optimality within a time limit of one hour, the average CPU time (in seconds) among those instances solved to optimality, the number of nodes in the B&B tree, and the initial gap at the root node. This gap is calculated between the initial greedy solution and the upper bound reported by the MILP solver obtained at the root node after applying all cuts and before starting the B&B procedure.

On the smallest instances from the ORLib dataset (\(cap101-104\) and \(cap131-134\)), OA and OA+SC approaches outperform CP, the best performing approach from the literature for this dataset, by more than
Figure 1: Diagram of NYC instance. Each circle represents a trip origin to Manhattan, colored according to its demand. There are 3184 origins outside Manhattan and 317 destinations in Manhattan, making 82,341 trips in total. Blue diamonds represent the 59 potential Park-and-Ride facilities. Customers (represented by each trip) decide between an option of taking a direct auto trip from the trip’s origin to its destination (the incumbent competitor) and the option of going from the trip’s origin to one of the newly opened P&R facilities and then using public transportation to its final destination.
Table 1: Results for ORlib (up) and HM14 (down) datasets, grouped by problem name (81 instances per row). Time limit set to one hour.

<table>
<thead>
<tr>
<th>Problem</th>
<th>(Solved Instances)</th>
<th>Computing Time [s]*</th>
<th>B&amp;B Nodes*</th>
<th>Root gap*</th>
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<tr>
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</table>

(*) Average among solved instances.
an order of magnitude. These two algorithms take less than 0.1 second to prove the optimality, by visiting less than a dozen of B&B nodes. On the contrary, SC is not able to solve all instances, and it is the slower approach for this subset of instances. Nevertheless, the tightest root node bounds are obtained by OA+SC.

Medium size instances (capa, capb, capc) appear to be more challenging. Lin is not able to solve any of these instances within an hour, and SC solves only a single one. MUG manages to prove optimality in about 25% of the cases, whereas this rate for CP is about 65%. On the contrary, OA and OA+SC solve all but one, respectively, 16 instances to optimality. Root gaps obtained by OA are very small and comparable to those from CP, which explains its excellent performance on these instances. On the contrary, the gaps produced by SC are considerably higher, which leads to larger B&B trees, resulting in a poor performance of SC for this dataset. Nevertheless, combining both types of cuts (OA+SC) turns out to be beneficial, resulting in the root gaps and the sizes of the B&B tree being even smaller than for OA.

To have a closer look at the performance of our algorithms on this dataset, we also ran the experiments with a time limit set to eight hours. The obtained results are reported in Table 2. It can be seen that optimal solutions for all medium size instances are obtained by OA, with average CPU times lying between two and five minutes. Focusing on the performance of our three B&C procedures, we notice that all three approaches enumerate a similar number of branch-and-bound nodes. However, the number of submodular cuts is two orders of magnitude higher than the respective number of OA-cuts, which explains the poor performance of SC, and the weaker performance of OA+SC on this dataset. Remark that the quality of the approximation for SC is similar to Lin, and considerably worse than OA and NL. Due to this fact, OA+SC uses a larger number of cuts than OA without an important reduction on its gaps, resulting in slower solution times but still solving all but one instance in the eight-hours time limit.

A slightly different behavior can be observed for HM14 instances. As detailed in Freire et al. (2016a), the linear reformulation Lin allows to obtain root gaps smaller than 1% for most of the instances, allowing it to solve all but four instances to optimality, with average computing times ranging between 15 seconds and 10 minutes. Approaches CP, MUG and OA suffer from the very weak root relaxation bounds and do not manage to solve some of the smallest among these instances within one hour. The tightest root gaps are obtained by SC. Given that each SC subproblem of the B&B tree can be solved much faster than for Lin, the computing times of SC are two to three orders of magnitude faster than the respective CPU times for Lin. Similarly to the ORLIB dataset, OA+SC combines the best of the two families of cuts and allows to solve all HM14 instances within fractions of a second, providing even better root gaps than SC.

The performance chart presented in Figure 2 summarizes our results over these two datasets, showing the percentage of instances solved to optimality (given on the y-axis) within a given computing time (given on the x-axis). Notice that computing time (which is given in seconds) on the x-axis is shown using logarithmic scale. This chart demonstrates that two of the three B&C approaches proposed in this paper drastically
outperform the state-of-the-art methods. In particular, by combining outer approximation with submodular cuts (OA+SC) we manage to derive a robust B&C framework with a relatively stable performance over different types of benchmark instances. OA+SC draws advantage of the strength of the two families of cuts in different settings. It significantly outperforms all the remaining approaches, allowing to solve more instances to optimality and in a much shorter computing time. In general, the excellent performance of OA+SC can be explained by a good balance between the size of the model (in terms of the number of variables) and the quality of the root node relaxation (which is similar to CP, and considerably smaller than MUG) resulting in smaller B&B trees.

5.3. Results on large scale instances

For P&R-NYC dataset, Table 3 reports the results of CP, MUG, OA, SC and OA+SC obtained by setting the time limit to 8 hours. Recall that Lin can not be applied to this dataset due to the prohibitive size of the resulting MILP formulation. There are 9 instances per row, grouped by the value of \( r \). Our three B&C approaches are the only ones able to solve all instances to optimality, whereas MUG and CP fail to do so in 6, respectively 29, cases. As before, the gaps at the root node are close to 1%, and only a few nodes of the B&B tree are required to find the optimal solution. Interestingly, the performance of the B&C approaches is not particularly affected by the number of chosen facilities \( r \), which is a serious drawback of MUG, the previously best known algorithm for this dataset.
Figure 2: Performance profile of each method for HM14 and ORlib instances.

Table 3: Results for NYC dataset, grouped by $r$ (9 instances per row)

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<tr>
<th>r</th>
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(*) Average among solved instances.
6. Conclusions and future work

In this article a new methodology for solving the maximum capture problem with random utilities and related problems is presented. This methodology is based on the first-order approximation of the concave non-linear function, which can be applied using a cutting plane framework. The approach is enhanced by submodular cuts, which very often provide good linear approximation of the original problem. Compared to the existing models from the literature, our approach does not considerably increase the size of the MILP reformulation. At the same time, combination of outer-approximation and submodular cuts results in a branch-and-cut procedure with a relatively stable and robust performance over various types of benchmark instances. Extensive computational experiments show that our method significantly outperforms the state-of-the-art methods, with obtained speed-ups of two to three orders of magnitude.

Our methodology does not require any particular structure on the set $X$ of feasible facility configurations, which also makes it suitable for more general competitive facility location problems. Possible examples include situations in which (i) budget constraints are imposed on the set of open facilities, (ii) simultaneous facility location and design decisions have to be made, or (iii) some infrastructure requirements (such as connectivity) are imposed on the set of open facilities.

Furthermore, our exact approach is not restricted to competitive facility locations with multinomial logit models only. The algorithmic framework could be useful for any other type of customer utility functions which can be represented as $f_s(\sum_{l \in L} \alpha_{sl} x_l)$ where $f_s$ is strictly concave and increasing function used to capture the effect of diminishing marginal gains by opening additional facilities, and $\alpha_{sl} \geq 0$ are utility values (see, e.g., Ben-Akiva & Bierlaire (1999)). Relevant examples from the literature include the Huff-type utilities, frequently used in marketing and location theory, where the values of $\alpha_{sl}$ are directly proportional to the attractiveness and indirectly proportional to the distance of facility $l$ to customer $s$ (see, e.g. Aboolian et al. (2007)).

Finally, along the lines of research proposed in Ahmed & Atamtürk (2011); Yu & Ahmed (2017), further enhancements of submodular cuts are possible. It would be interesting to study possible lifting procedures of submodular cuts for more general facility configurations $X$, and their effect on the branch-and-cut performance.

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References


