

Strategic delegation in experimental markets

Steffen Huck^{a,*}, Wieland Müller^b, Hans-Theo Normann^c

^a *Department of Economics and Centre for Economic Learning and Social Evolution (ELSE),
University College London,*

Gower Street, London WC1E 6BT, UK

^b *Tilburg University, Tilburg, The Netherlands*

^c *Royal Holloway, University of London, London, UK*

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Abstract

In this experiment, we analyze strategic delegation in a Cournot duopoly. Owners can choose among two different contracts, which determine their managers' salaries. One contract simply gives managers incentives to maximize firm profits, while the second contract gives an additional sales bonus. Although theory predicts the second contract to be chosen, it is only rarely chosen in the experimental markets. This behavior is rational given that managers do not play according to the subgame perfect equilibrium prediction when asymmetric contracts are given.

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1. Introduction

Coined by Schelling (1960), the term strategic delegation refers to a situation where a player uses a delegate as a “commitment device”. In closely related models, Fershtman and Judd (1987); Sklivas (1987); Vickers (1985) (henceforth FJSV), have formally shown how strategic delegation may serve as such a commitment device in oligopoly. Delegation of this type has received considerable attention in the theoretical Industrial Organization literature.¹

* Corresponding author. Tel.: +44-207-679-5895; fax: +44-207-916-2774.

E-mail address: s.huck@ucl.ac.uk (S. Huck).

¹ For recent papers, see Fauli-Oller and Motta (1996); Gonzalez-Maestre and Lopez-Cunat (2001); Lambertini and Trombetta (2002). Fauli-Oller and Motta (1996); Gonzalez-Maestre and Lopez-Cunat (2001) show that firms' incentive to merge or to undertake takeovers might be considerably greater when owners delegate decisions to managers. Lambertini and Trombetta (2002) analyze the incentive to collude under managerial delegation.

The logic of strategic delegation in oligopoly is as follows. Consider a simple Cournot duopoly and imagine one firm employs a delegate to decide upon its supply while the other does not. In that case, the first firm can induce a Stackelberg outcome by choosing an appropriate incentive contract for its manager.² This increases the first firm's equilibrium profits, reduces those of the second and increases total output. As FJSV have shown, this result holds generally when firms use delegates whose incentives can depend on profits and sales. If both firms employ managers, they will choose equilibrium contracts with a sales bonus, inducing quantities that exceed the Cournot equilibrium quantities (which result if both firms take their decisions without delegates). Hence, firms' profits decrease and firms face a dilemma situation.

In this paper, we report results from an experiment designed to test the FJSV prediction for markets. We study a simple Cournot duopoly framework with observable contracts, closely matching the requirements of the FJSV theory. The main question is whether firm owners indeed provide contracts with sales bonuses, making their managers more "aggressive" and thus, rendering the market outcomes more competitive.³ After all, this is an interesting prediction from a policy point of view. But its validity is, of course, ultimately an empirical question and this paper contributes some first data.⁴

In the experiment each firm has one owner and one manager. Owners simultaneously choose between two different contracts, which determine their managers' possible salaries. One contract induces managers to maximize profits, while with the second contract managers' salaries are a convex combination of profits and sales. The chosen contracts become public information. Then managers simultaneously decide about quantities. Markets are repeated and an owner–manager pair stays together for the entire course of the experiment.

This basic setup is varied in three treatments. All treatments implement 15 "years" of market interaction. In two treatments, each year consists of four "quarters." While in these treatments owners only decide once a year about the contract, the managers have to make their output choice in every quarter. This gives managers time for learning in the different subgames. The two treatments differ with respect to the matching between firms. In one treatment, two firms interact repeatedly over the complete course of the experiment. In the other treatment, firms are randomly rematched at the beginning of each year, but they stay together for four quarters.⁵ The third treatment differs from the first two in that there are no quarters. Here firms are also randomly rematched every year.

² Technically speaking, the first firm can arbitrarily manipulate its manager's response function. Thus, it can "select" any quantity combination, which lies on the second firm's response function.

³ See *Dufwenberg and Güth (1999)* for a comparison of the strategic delegation model and an evolutionary model of "aggressive" preferences.

⁴ *Fershtman and Gneezy (2001)* test delegation in the context of ultimatum bargaining in which either the proposer or the responder can use a delegate. The main conclusion of their paper is that delegation significantly changes the outcome of the ultimatum game. In particular, they find that proposers' payoffs are significantly higher when they use delegates and that responders may be less inclined to punish the proposer as this would also harm the delegate. See also Footnote 18.

⁵ It is common in experimental studies to examine the effects of repeated versus random interaction (see, e.g. *Holt, 1985*). The former, sometimes gives rise to collusive outcomes while the latter is more conducive toward Nash equilibrium play.

The prediction is identical for all three treatments. Owners should choose the contract entailing sales bonuses, and managers should, accordingly, produce above the Cournot level. The surprising result is, however, that, owners rarely choose the equilibrium contract. Moreover, it turns out that—given managers' behavior in asymmetric subgames, i.e. in subgames in which they have different contracts—these choices are ex post rational.

The remainder of the paper is organized as follows: Section 2 presents the underlying theory and the experimental design, Section 3 reports the experimental results, and Section 4 summarizes.

2. Theory and experimental design

In line with the FJSV model, we use linear demand and cost functions for our experiment. More specifically, inverse demand is

$$p(q_1, q_2) = \max\{60 - q_1 - q_2, 0\}$$

where q_i , $i=1, 2$, denotes firm i 's output. In order to avoid negative profits, we set constant marginal cost equal to zero. Manager i 's incentives, g_i , are a combination of profits and sales:⁶

$$g_i(q_1, q_2, \lambda_i) = p(q_1, q_2) \cdot q_i + \lambda_i \cdot q_i = (\max\{60 - q_1 - q_2, 0\} + \lambda_i) \cdot q_i.$$

Straightforward computation shows that, in equilibrium, manager i chooses in equilibrium

$$q_i = \frac{60 + 2\lambda_i - \lambda_{-i}}{3}, \quad i = 1, 2.$$

Owners simultaneously decide about λ_1 and λ_2 . Their objective is to maximize profits $p q_i$. Again it is straightforward to compute the equilibrium actions. Owners choose

$$\lambda_1^* = \lambda_2^* = 12$$

which induces $q_1^* = q_2^* = 24$. By contrast, if owners choose $\lambda_1 = \lambda_2 = 0$, both managers produce $q_1 = q_2 = 20$ (the Cournot equilibrium quantities without delegation).

In an experimental market, strategic delegation is presumably of considerable complexity. For every (λ_1, λ_2) -combination, there is a different subgame with different equilibrium outputs. Generally, subjects in multi-stage experiments do not play the subgame perfect equilibrium very well (see, for example, the literature on the ultimatum game which *Fershtman and Gneezy, 2001* study). Therefore, we simplified the design as far as possible.

We restricted the owners' strategy sets to only two choices which we labeled "Contract A" and "Contract B". Contract A corresponds to $\lambda_i = 0$, while Contract B corresponds to $\lambda_i = 12$, the equilibrium contract. In order to avoid a possible bias because of the labels "A"

⁶ With positive costs, one could also consider a combination of profits and revenue (see *Sklivas, 1987*).

Table 1
Payoff table for owners

| | 16 | 20 | 24 | 28 |
|----|----------|----------|----------|----------|
| 16 | 450, 450 | 380, 490 | 310, 480 | 260, 450 |
| 20 | 490, 380 | 400, 400 | 320, 380 | 240, 350 |
| 24 | 480, 310 | 380, 320 | 290, 290 | 200, 220 |
| 28 | 450, 260 | 350, 240 | 220, 200 | 110, 110 |

and “B”, in five out of 12 sessions the labeling was reversed such that the equilibrium contract was Contract A. Since there were no significant differences between those treatments, we pooled the data and will henceforth, refer to the equilibrium contract as Contract B.

We also restricted managers’ strategy sets. However, for strategic delegation to work we need at least three different quantities. There are no symmetric 2×2 games with a unique (Cournot) Nash equilibrium in which strategic delegation can alter the outcome.⁷ Thus, we decided to take simply the set of quantities that are optimal in the four unrestricted quantity subgames. As noted above, if both owners choose Contract A, i.e. if $\lambda_1 = \lambda_2 = 0$, both managers optimally choose $q_1 = q_2 = 20$. If both owners choose Contract B, i.e. $\lambda_1 = \lambda_2 = 12$, managers’ optimal choice is $q_1 = q_2 = 24$. Finally, the asymmetric Contract A/Contract B subgame with $\lambda_i = 12$ and $\lambda_j = 0$, leads to $q_i = 28$ and $q_j = 16$. Therefore, managers’ strategy set was $\{16, 20, 24, 28\}$.

This reduced game was presented to subjects by payoff tables rather than by the model’s parameters and payoff functions.⁸ The payoff matrices are reproduced in Tables 1–3. They are, in principle, derived from the above linear model (see Appendix B). Analyzing these tables also shows that the game can be solved by iterated elimination of dominated strategies. For reasons of plausibility of the frame, owners’ profits and managers’ salaries were of different magnitudes. In order to equalize average payments of owners and managers, we used different exchange rates when converting the experimental payments into Deutsche marks.

Table 1 is the profit table of an owner. If both owners choose Contract A, the payoff matrix of a manager is as in Table 2 (left). If both owners choose Contract B, the relevant manager matrix is the one in Table 2 (right). If one owner chooses Contract A while the other owner chooses Contract B, the matrix shown in Table 3 results. A fifth table given to subjects (not reproduced here) showed the payoffs in case the first manager had Contract B and the second manager had Contract A. This table is somewhat redundant but it might have helped subjects understanding the game. All five tables were given to all subjects.

⁷ Say, the agents’ actions are labeled x and y and (x, x) is the unique (Cournot–Nash) equilibrium of the game. For delegation to work we need that a player has an incentive to commit himself to the other action y . Now there are two possible cases that can arise. The other player’s best response to y can be either x or y . Suppose it is y . In this case the 2×2 game has two pure-strategy equilibria, (x, x) and (y, y) . So, suppose the best response against y is x . In that case x is a (weakly) dominant strategy (it’s a best response to x and y). Hence, no player would ever want to commit himself to y .

⁸ Since the size of the quantities $\{16, 20, 24, 28\}$ is entirely meaningless to subjects (recall that they did not know the model), we labeled the strategies $\{1, 2, 3, 4\}$ instead. However, since the reader is familiar with the model and the equilibrium values, we will refer to quantities $\{16, 20, 24, 28\}$ throughout the paper.

Table 2

Payoff table for managers given Contract A/Contract A (left) and given Contract B/Contract B (right)

| | 16 | 20 | 24 | 28 | | 16 | 20 | 24 | 28 |
|----|--------|--------|--------|--------|----|--------|--------|--------|--------|
| 16 | 58, 58 | 50, 64 | 40, 62 | 33, 58 | 16 | 49, 49 | 41, 61 | 31, 65 | 24, 67 |
| 20 | 64, 50 | 52, 52 | 42, 50 | 31, 46 | 20 | 61, 41 | 49, 49 | 39, 53 | 28, 55 |
| 24 | 62, 40 | 50, 42 | 37, 37 | 26, 29 | 24 | 65, 31 | 53, 39 | 40, 40 | 29, 38 |
| 28 | 58, 33 | 46, 31 | 29, 26 | 15, 15 | 28 | 67, 24 | 55, 28 | 38, 29 | 24, 24 |

Subjects did initially not know which role they would play. Once the experiment started, they were informed about their role and then they remained acting either as an owner or a manager for the entire experiment. Also the owner–manager couples remained fixed over all periods.

The markets lasted for 15 “years.” At the beginning of each year, owners had to choose the contract for their managers. The contract decisions were made public to all four participants afterwards. Then managers had to choose outputs. In two treatments, each year consisted of four “quarters” and the managers had to make their choice in every quarter. Our motivation for the introduction of quarters was that subjects might need some time for learning within a certain subgame.⁹ To control for the effect of this design feature, there was a third treatment in which there were no quarters and managers had to decide only once in each year.

Our three treatments differ with respect to the form of interaction between firms. The above theory is of static nature but interaction in duopoly may also be repeated. Our first treatment, called *FIXFOUR*, has fixed duopoly pairs playing over the 15 years consisting of four quarters each. In the second treatment, *RANDFOUR*, duopolies were assembled randomly in every year, but managers interacted repeatedly over the four quarters of a year. Finally, in treatment *RANDONE*, there was random matching and only a single course of manager interaction.¹⁰

For all treatments, we conducted three sessions with eight subjects participating in each session. In treatments with random matching, all eight participants interacted; with fixed matching, two groups of four subjects interacted but subjects could not tell with whom they were matched. *Table 4* summarizes our treatments and the treatment variables.

Exchange rates were such that, in treatments *FIXFOUR* and *RANDFOUR*, owners got one Deutsche mark for every 600 “points” and managers got one Deutsche mark for every 80 “points”. In treatment *RANDONE*, this was changed to 300 and 40 points for owners and managers, respectively. Average earnings in treatments *FIXFOUR* and *RANDFOUR* (which lasted for about 90 min) were DM 37.67 and in treatment *RANDONE* (which lasted for about 50 min) DM 16.50.

The experiments were conducted in the experimental laboratory at Humboldt University, Berlin. In total, 72 students, mainly of the department of business adminis-

⁹ Selten (1994, p. 321) argues in favor of repeating later stages in multistage games: “It seems natural to consider long-term decisions as fixed, when short-term decisions are made”.

¹⁰ Originally, we expected theory to perform well in treatment *RANDFOUR*. When it turned out that this was not the case, we introduced the additional treatment *RANDONE*, designed to give theory its best shot. However, the *RANDONE* treatment only confirmed the robustness of our earlier results.

Table 3
Payoff table for managers given Contract A/Contract B

| | 16 | 20 | 24 | 28 |
|----|--------|--------|--------|--------|
| 16 | 58, 49 | 50, 61 | 40, 65 | 33, 67 |
| 20 | 64, 41 | 52, 49 | 42, 53 | 31, 55 |
| 24 | 62, 31 | 50, 39 | 37, 40 | 26, 38 |
| 28 | 58, 24 | 46, 28 | 29, 29 | 15, 24 |

tration and economics, participated. For the computerized experiment we used the software tool kit *z-Tree*, developed by Fischbacher (1999). Translated instructions are provided in Appendix A.

3. Experimental results

We will first present the contract choices of owners. Afterwards, we will analyze quantity choices of managers. Together with an analysis of ex-post realized payoffs for firm owners, this will yield an overall interpretation of the results.

3.1. Choice of contracts (1st stage)

Recall that theory predicts firm owners to choose the contract that induces managers to care not only for firm profits but also for sales. That is, theoretically we would expect owners to choose Contract B, or at least learn to do so over time. Contrary to this prediction, we observe that in all three treatments the equilibrium Contract B is only rarely chosen. Out of 180 cases each, the number of Contract-B choices is 32 (17.8%), 29 (16.1%) and 48 (26.7%) in treatments FIXFOUR, RANDFOUR and RANDONE, respectively. The data clearly do not support the theory. A binomial test even rejects the hypothesis that contracts are chosen equiprobably, that is, the hypothesis that Contract B is chosen with a probability of $P=0.5$ is rejected.¹¹

Fig. 1 shows for each treatment and for each third of the experiment the absolute frequencies of Contract-A and Contract-B choices.¹² A detailed analysis of the data shows that the frequency of Contract B choices significantly decreases in treatments FIXFOUR and RANDFOUR while the increase in treatment RANDONE is not significant.¹³

With regard to the absolute frequency of Contract-B choices across treatments, we observe hardly any difference between treatments FIXFOUR and RANDFOUR (32 vs. 29 out of 180 Contract-B choices). The difference between these two treatments and treatment RANDONE (48) is somewhat larger. However, a statistical test based on the number of

¹¹ Counting each owner as one observation we introduce a dummy variable that is either 0 or 1 depending on whether the owner had a majority of A or B contracts. Using these data we can reject the hypothesis at the 5% level.

¹² See Table 7 in Appendix C for the corresponding values for each round separately.

¹³ The correlation coefficients between the number of Contract-B choices and time are -0.648 at $P=0.009$ for FIXFOUR, -0.821 at $P=0.000$ for RANDFOUR, and 0.430 at $P=0.109$ for RANDONE.

Table 4
The treatments

| | FIXFOUR | RANDFOUR | RANDONE |
|-----------------------------------|-----------|-----------|-----------|
| Owner interaction over years | Fixed | Random | Random |
| Manager interaction over quarters | Fixed | Fixed | – |
| Number of subjects participating | 24 (=6×4) | 24 (=3×8) | 24 (=3×8) |

Contract-B choices as observed on the individual level over the whole experiment indicates that this difference is also insignificant.¹⁴

3.2. Choice of quantities (2nd stage)

Since firm owners could choose two different contracts, there are four different subgames that managers can play. Recall that the subgame–perfect equilibrium prescribes both managers to choose a quantity of 20 (24) if both firm owners chose Contract A (B). If firm owners choose different contracts, the manager who has Contract A (B) chooses a quantity of 16 (28). Table 5 shows for each subgame both the predicted and the observed average industry output for all treatments. For the asymmetric subgames with different contracts, Table 5 also shows average individual quantities. Due to the behavior in the first stage, the majority of observations are made after both owners choose Contract A.

Table 5 shows that theory predicts average industry output quite well. Consider first symmetric subgames: In subgame A/A, FIXFOUR and RANDFOUR are somewhat collusive, while RANDONE is slightly more competitive than predicted. In subgame B/B, average industry output is in all treatments larger than predicted, but the predicted output is still within one standard deviation (S.D.) of the actual mean (note that we only have few observations here).

The difference between RANDFOUR and RANDONE is explained by cooperation of the managers over the quarters: In treatment RANDFOUR average industry output over the first three quarters is 38.5 while it is significantly larger (42.0) in the last quarter (across all subgames). In treatment FIXFOUR there is no significant “end-quarter” effect.

Concerning individual quantities in asymmetric subgames (A/B), theory does not predict well. In these cases, the manager with Contract B should choose a quantity of 28 while the manager with Contract A should theoretically choose a quantity of 16. Inspecting Table 5, we notice that the observed average quantity chosen by the manager with Contract B is lower than predicted, and the one chosen by the manager with Contract A is much higher than predicted. Thus, the pseudo-Stackelberg leaders with Contract B do not fully exploit their (theoretical) advantage while the pseudo-Stackelberg followers with Contract A do not adapt to the theoretically anticipated output of their competitors.

¹⁴ For a test statistic, we determined the number of contract-B choices (a number between 0 and 15) for each firm owner separately. This generates 12 numbers for each treatment. Applying a two-tailed Mann–Whitney *U*-test we get the following *P*-levels: *P*=0.887 (FIXFOUR vs. RANDFOUR), *P*=0.266 (FIXFOUR vs. RANDONE), and *P*=0.319 (RANDFOUR vs. RANDONE).

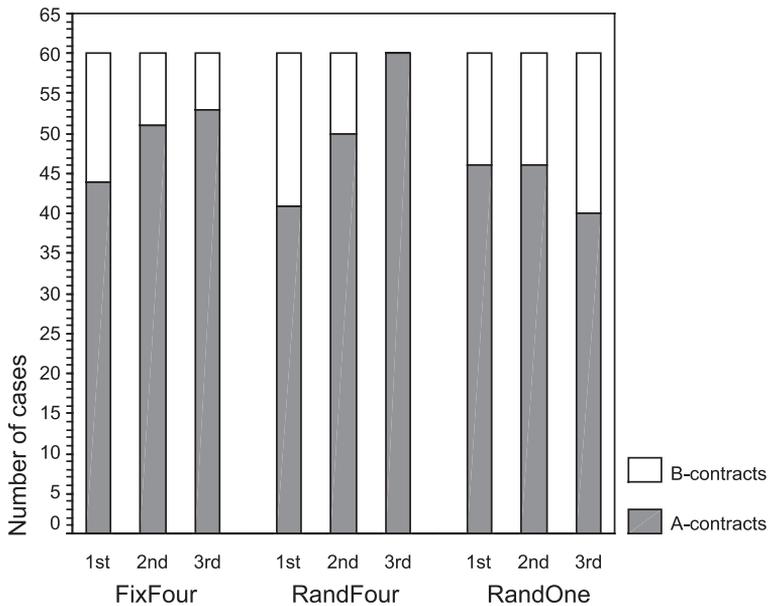


Fig. 1. Number of contract choices in each third of the experiment (1st third: rounds 1–5; 2nd third: rounds 6–10; 3rd third: rounds 11–15).

3.3. Overall interpretation

The FJSV delegation game has features of a prisoners’ dilemma both at the owner and the manager level. Subjects are well known to cooperate—to some extent—in such two-person prisoners’ dilemma experiments. So, can the usual propensity of experimental subjects to cooperate explain our data? We think that the answer is partially yes but cooperation alone cannot fully explain the results.

In their 2×2 prisoners’ dilemma experiments, Cooper et al. (1996) find about 22% cooperation with random matching and 52% with fixed matching. Compared to that, the cooperation rates of the owners in our data are much higher. The non-equilibrium Contract A is chosen with a relative frequency of more than 66% in all our treatments, regardless of the matching scheme and across all thirds (see Fig. 1). In treatment RANDFOUR, owners choose Contract A with a frequency 100% in the last five periods although they are randomly matched. Moreover, we find an increase in cooperation over time while Cooper et al. (1996) find a decline over time as do many other studies. It seems safe to conclude

Table 5
Average observed industry output in subgames (standard deviation and number of observations in parentheses)

| Subgame | THEORY | FIXFOUR | RANDFOUR | RANDONE |
|----------------------------|--------|---------------------|---------------------|---------------------|
| A/A | 40 | 37.3 (3.6, N=62) | 37.0 (3.8, N=67) | 42.2 (6.2, N=45) |
| A/B | 44 | 47.3 (4.1, N=24) | 45.5 (4.8, N=17) | 46.9 (4.4, N=42) |
| A/B (<i>ind. quant.</i>) | 16/28 | 23.0/24.3 (2.3/2.8) | 21.5/23.9 (2.4/3.0) | 20.6/26.3 (3.7/2.7) |
| B/B | 48 | 49.2 (2.4, N=4) | 48.2 (6.2, N=6) | 50.7 (2.3, N=3) |

Table 6
The theoretical and the empirical reduced owner games

| | | THEORY | | | | FIXFOUR | |
|---|--|----------|----------|---|--|----------|----------|
| | | A | B | | | A | B |
| A | | 400, 400 | 260, 450 | A | | 416, 416 | 272, 293 |
| B | | 450, 260 | 290, 290 | B | | 293, 272 | 253, 253 |
| | | RANDFOUR | | | | RANDONE | |
| | | A | B | | | A | B |
| A | | 414, 414 | 295, 332 | A | | 358, 358 | 259, 343 |
| B | | 332, 295 | 265, 265 | B | | 343, 259 | 238, 238 |

that, while “normal” cooperation may explain the results to some extent, something more elaborate is going on in our experiments.

Could cooperation at the manager level induce the high cooperation rates of owners? Theoretically, it could. If managers always collude on an output of 16 no matter which contract given, then owners should choose Contract A. Note, however, that collusion with an output of 16 is not necessarily plausible in asymmetric subgames and not even in the B/B subgames.¹⁵ More importantly, we do not observe much manager cooperation. The aggregate average quantity is very different from 32 in all treatments and subgames. We found some cooperation between managers with fixed matching in the A/A subgames but not in the B/B and A/B subgames or in the treatment with random matching. These very moderate levels of collusion are consistent with previous Cournot experiments (see Huck et al. (2004) for a survey) and there is little reason to believe that the environment is likely to generate much more collusion among owners.

There is, however, one other aspect in which the behavior of managers in the subgames has a strong impact on the decisions of the owners and we think that this is crucial for our results. Take a look at Table 6. If all managers played in all subgames perfectly according to theory, the owners would face the 2×2 matrix game in the upper-left corner of Table 6. This truncated owner game is a prisoners’ dilemma and Contract B is the dominant strategy. In addition to that, we show the (ex post) realized profits of owners resulting from the *actual* behavior of managers in the subgames.¹⁶ They are entirely different from the predicted ones. Given the actual quantity choices in the subgames, Contract A becomes the dominant strategy in all treatments. That is, the dilemma structure of the owner game disappears when managers’ actual behavior is taken into account. Owners may not “cooperate” here at all, they simply maximize their individual income given managers’ actual quantity decisions.

As it is evident from Fig. 1, owners start with a high proportion of contract A choices and the usual propensity of experimental subjects to cooperate might explain this. The

¹⁵ Note that with B/B contracts, $q_1=q_2=16$ yields the same (collusive) salaries to the managers as $q_1=q_2=20$. Hence, managers’ attempts to collude might fail because of a coordination problem.

¹⁶ To construct these matrices, we computed average earnings of owners resulting from play in the subgames. Consider, for example, treatment FIXFOUR when one owner chooses Contract A and the other Contract B. On average across all A/B outcomes, the owners received 272 and 293 points (rounded), respectively.

crucial difference, however, is now that those who deviate from A/A do not earn more but less. This is because managers with Contract A punish managers with the “aggressive” Contract B.¹⁷ Thus, “cooperation rates”, i.e. Contract A choices, get higher over time or, at least, do not decline as they usually do in cooperation experiments.

The punishments we see in the A/B subgames violate the standard economic assumption of pure self-interest but they are frequently observed in experiments. [Fehr and Schmidt \(1999\)](#); [Bolton and Ockenfels \(2000\)](#) have argued that such violations stem from an aversion against disadvantageous inequality. If individual utility depends not only on own material well being but also on the distribution of payoffs, the manager behavior can be rationalized. This raises the question whether one would observe the same failure of theory in markets with asymmetric costs. In such a setup, some degree of inequality is unavoidable due to different cost conditions, and the asymmetric subgame might in fact generate a more equitable equilibrium. Possibly, a design with asymmetric firms could provide more favorable conditions for the theory of strategic delegation to prove successful.

4. Conclusion

In this paper, we have investigated strategic delegation in a homogenous-goods duopoly experiment according to the models of [Fershtman and Judd \(1987\)](#); [Sklivas \(1987\)](#); [Vickers \(1985\)](#). Theory predicts that, with delegation, outputs will be considerably above the Cournot level. In our experiment this is not the case. Rather, the Cournot prediction survives even under the separation of ownership and management.

Collusion between owners can partially explain these results but the main key to understanding this pattern is manager behavior in asymmetric subgames. Managers who find themselves in unfavorable, strategically weak positions are tougher than theory predicts, strategically strong managers weaker. This is in line with experimental evidence on Stackelberg games (see [Huck et al., 2001](#)). As a consequence, owners lose the incentive to hand out aggressive contracts entailing sales bonuses. Instead, they let managers simply participate in firm profits.

The literature on strategic delegation has pointed out how the model’s interesting and provocative conclusion depends on the various assumptions made. For example, the observability of contracts may be crucial for the results,¹⁸ and, when firms’ actions are strategic complements rather than strategic substitutes, strategic delegation reduces welfare rather than increasing it ([Sklivas, 1987](#)). Together with these findings, our results suggest that delegation models’ prediction that output and consumer rents are greater under the separation of ownership and management should be taken with care.

¹⁷ This is similar to behavior observed in Stackelberg duopolies ([Huck et al., 2001](#)). There, empirically observed reaction functions of the Stackelberg followers were sometimes even upward sloping.

¹⁸ [Katz \(1991\)](#) argues that unobservable contracts have no commitment value at all. [Fershtman and Kalai \(1991\)](#) analyze when unobservable delegation may affect the outcome of an ultimatum game. The results were experimentally tested by [Fershtman and Gneezy \(2001\)](#).

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Appendix A. Translated instructions

Welcome to our experiment!

Please read these instructions carefully. Do not talk to your neighbors, and stay quiet during the course of the experiment. Raise your hand in case you have any questions. We will come to your cubicle and answer the questions privately.

In this experiment you will have to make decisions repeatedly. Through these decisions you can earn money. How much you earn depends on your decisions and on the decisions of other participants. All participants receive the same instructions.

You will stay anonymous for us and for the other randomly chosen participants you get in touch with during the experiment.

You are in a market with two firms. Each firm has an owner and a manager.

[In treatment **FIXFOUR** and **RANDFOUR**:] The experiment runs over 15 rounds (“years”), each consisting of four periods (“quarters”). At the beginning of each year, the owners of the two firms decide on how to pay their managers. (The managers cannot reject their contract.) For each owner, there are two variants for the contract, contract A and contract B. These contracts are fixed for the entire year (four quarters). At the beginning of the first quarter of the year, every participant (i.e. both managers and both owners) are informed about what contracts were chosen.

[In treatment **RANDONE**:] The experiment runs over 15 rounds (“years”). At the beginning of each year, the owners of the two firms decide on how to pay their managers. (The managers cannot reject their contract.) For each owner, there are two variants for the contract, contract A and contract B. At the beginning of the year, every participant (i.e. both managers and both owners) are informed about what contracts were chosen.

Knowing their contracts, the managers decide on the quantity of the good they want to produce and sell. There are four possible quantities: 1, 2, 3 and 4. Dependent on the chosen quantity, owners get their profits and managers their payments according to their contracts.

All necessary information is included in five tables in the appendix.

The four payment tables for the managers result from the chosen contract, i.e. there is one table for the case that both owners choose contract A, one for the case that both choose B, one for the case that one owner chooses A and the other B, and finally one for the reverse case.

The payment tables for a manager have the following form: the beginning of each line shows his quantity decision (1, 2, 3, and 4), the head of each column shows the decision of the 13 other manager. There are four possible quantities, so there are 16 different combinations, i.e. cells, in the table. Each of these cells contains two numbers. In the upper left corner, you will find your own payment according to the market result, the lower right corner gives the payment of the other manager.

The profit table of the owners are built the same way: The gain of the owners depends only on the decisions of the managers. The decision on the contract does not directly influence the gains of the owners.

[In treatment *FIXFOUR* and *RANDFOUR*:] Your earnings at the end of the experiment result from the cumulated payments/gains of the “15 years” or “60 quarters”. The managers’ payments and the owners’ gains are summed up. For the payment in DM the exchange rate is for the managers 80 points=1 DM, for the owners 600 points=1 DM.

[In treatment *RANDONE*:] Your earnings at the end of the experiment result from the cumulated payments/gains of the “15 years”. The managers’ payments and the owners’ gains are summed up. For the payment in DM the exchange rate is for the managers 40 points=1 DM, for the owners 300 points=1 DM.

Consider once again the detailed course of the experiment. At the beginning of the first round, both owners have to decide on the contract for their managers. After that, all participants in the market are informed about the two decisions. [In treatment *FIXFOUR* and *RANDFOUR*:] Now, both managers (knowing their contract and the according payment table) have to decide upon their first quantity. [In treatment *RANDONE*:] Now, both managers (knowing their contract and the according payment table) have to decide upon their quantity.

After that, again all participants are informed about the decisions, and everyone is told his/her payment resulting from these decisions. In the following, the managers have to decide again on the next amounts, and only after the fourth quarter the owners can decide again about the contracts of their managers for the following “year”. Now the second round (“year”) starts. The following rounds proceed accordingly. Each participant keeps his/her role, and each manager stays with the same owner. [In treatment *FIXFOUR*:] Also, the composition of the market, consisting of two owners and two managers, stays the same. [In treatment *RANDFOUR* and *RANDONE*:] The composition of the market, consisting of two owners and two managers, changes randomly in each of the 15 years [In treatment *RANDFOUR*:] (but not in the quarters).

Appendix B. How the payoff tables were derived

Deriving the payoff tables we had to face a number of conceptual problems. In theory, only managers’ relative incentives (g_i) are important while absolute payments

to managers are fixed and, therefore, do not affect equilibrium outcomes. The reason for this is that, assuming a competitive labor market for managers, managers will simply receive their reservation wage. Given standard rationality assumptions, firm owners and managers can rely on the equilibrium prediction and contracts can be adjusted accordingly—regardless of the relative incentives they provide. In an experiment this does not work as the equilibrium prediction may be violated. Hence, firm owners' payments to managers would become variable. And this, in turn, would change the equilibrium prediction. In order to reconcile the experiment with the FJSV theory, we decided to let owners' profits to be *independent* of the payments to managers. In other words, as in theory, owners' profits do not directly depend on the contracts they give to their managers, but only on the (induced) quantities the managers choose. For a particular combination of outputs, managers' salaries may differ depending on their contracts, while owners' profits are the same.¹⁹

The second problem is that Cournot games in matrix form exhibit multiple equilibria (Holt, 1985). In order to get unique best replies and to make the numbers more easily accessible for subjects, we slightly manipulated owners' payoffs which, in principle, were derived from $\Pi_i = \max\{60 - q_1 - q_2, 0\}$ q_i , with $q_1, q_2 \in \{16, 20, 24, 28\}$. More specifically, we first rounded all entries to a multiple of 10, and then $2 \times 4 = 8$ entries of Table 1 were changed to lower or higher multiples of 10 to get unique best replies.

Now turn to the managers' payoff tables. The matrix shown in Table 2 (left) is simply derived by multiplying (non-rounded) owner profits with 0.13 and then rounding the resulting values to integers.

If owners choose the contract with bonus, Contract B, another problem arises. If managers simply got the above share of profits plus a payment for sales, payments under the equilibrium contract would be always higher. Since owners' profits are independent of managers' salaries, owners might simply choose an equilibrium contract because their managers earn more. For this reason, we implicitly introduced a negative fixed payment as part of Contract B. This negative fixed payment was such that average payments with Contract B were just as high as with Contract A. Comparing the two payoff matrices in Table 2, the reader will realize that, when quantities 16 and 20 are chosen, payments are *c.p.* lower with Contract B, and, when quantities 24 and 28 are chosen, payments are *c.p.* higher with Contract B. That is, when $q_i \in \{16, 20\}$ there is actually a malus for too few sales, and when $q_i \in \{24, 28\}$ there is a bonus for larger sales. The functional form for the bonus is $(12q_i - 264) \times 0.13$, $q_i \in \{16, 20, 24, 28\}$. This explains how the matrices in Table 2 (right) and in Table 3 were derived.

¹⁹ In case a subject asked why owners get equal profits though managers' salaries differ, we were prepared to explain that managers' salaries were only a very small fraction of the firms' profit, not affecting the profits written down in the payoff matrix. No subject ever asked such a question.

Appendix C. Further data

Table 7

Number of contract—a choices across years (maximum: 12)

| Period | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
|----------|----|---|---|----|----|----|----|----|----|----|----|----|----|----|----|
| FIXFOUR | 8 | 9 | 9 | 10 | 8 | 10 | 11 | 11 | 9 | 10 | 11 | 11 | 10 | 10 | 11 |
| RANDFOUR | 9 | 8 | 5 | 9 | 10 | 9 | 10 | 11 | 10 | 10 | 12 | 12 | 12 | 12 | 12 |
| RANDONE | 11 | 9 | 9 | 7 | 10 | 11 | 9 | 7 | 10 | 9 | 9 | 7 | 7 | 9 | 8 |

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