

**Symposium**  
**„State, Work, and Affects“**

Vienna, January 28 – 29, 2016

organized by the Department of Political Science, University of Vienna &  
Institute for Sociology and Social Research, Vienna University of Economics and Business

held at the Vienna University of Economics and Business  
Welthandelsplatz 1, 1020 Vienna  
Library & Learning Center, Clubroom

***Program***

**Thursday, January 28, 2016**

13.30 – 14.15 Registration

14.15 – 15.00 Welcome

15.00 – 16.00 **Keynote 1** Birgit Sauer (University of Vienna):

**Work as happy object? Affective governmentality and the case of  
public employment service**

16.00 – 16.30 *Coffee-Break*

16.30 – 18.00 **Panel 1: Affect management and resistance in public service work**

Chair: Wolfgang Ludwig-Mayerhofer

Bergström Casinowsky, Gunilla, Hollertz, Katarina (University of Gothenburg):  
**„Managerial ideas and caseworkers responses. Consequences of NPM on  
emotions, professional identities and subjectivity of caseworkers in  
welfare bureaucracies“**

Jacobsson, Kerstin (Department of Sociology and Work Science, University of  
Gothenburg):  
**„Negotiating ambivalence: The emotional regime of the Swedish social  
insurance agency“**

Kampen, Thomas (University of Humanistic Studies, Utrecht):  
**„Subversity in interaction. The collective efforts of front-line workers and their  
clients to resist policy measures“**

Muniglia, Virginie, Rothé, Céline, Le Trividic Harrache, Lila (CRAPE/EHESP,  
Rennes):  
**„How French social workers and education staff manage unwilling ‘clients’“**

18.15 – 20.00 **Keynote 2** Vincent Dubois (University of Strasbourg):

**Governing the poor, from affects to morals**

## **Friday, January 29, 2016**

09.30 – 11.00 **Panel 2: Negotiating agency and emotional labor**

Chair: Alessandro Pelizzari

Hardering, Friederike (Department of Sociology, Goethe University, Frankfurt):  
**„Emotional identity work, meaning making and resistance at work“**

Holtgrewe, Ursula (Forba), Hohnen, Pernille (Aalborg University):  
**„Invisibility, tactics and reciprocity: emotional labour in restructured service work“**

Sieben, Barbara (Helmut-Schmidt-University, Hamburg), Haunschild, Axel (Leibniz-University Hannover), Bernauer, Vanessa (Helmut-Schmidt-University, Hamburg):

**„Service work in the luxury sector: The role of emotions, class and gender“**

Zimmermann, Andrea, Wasser, Nicolas (University Basel):

**„The quest for recognition: affective labour between profit seeking and solidarity“**

11.00 – 11.30 *Coffee Break*

11.30 – 13.00 **Panel 3: Affective citizenship**

Chair: Otto Penz

Allhutter, Doris (Austrian Academy of Sciences), Bargetz, Brigitte (Department of Political Science, University of Vienna):

**„Governing promises: microwork, crowd-intelligence, and affective economies“**

Dowling, Emma (Department of Criminology and Sociology, Middlesex University, London):

**„In giving who will receive? private finance, volunteer labor and affective remuneration in post-crisis Britain“**

Magnin, Chantal (Institute for Social Research, Frankfurt am Main):

**„Affective citizenship? Direct participation in urban planning projects“**

De Jong, Sara (University of Vienna):

**„Affective Capital? Refugees and migrant NGO staff as providers of migrant support“**

13.00 – 14.30 *Lunch*

14.30 – 16.00 **Panel 4: Politics of intimacy**

Chair: Johanna Hofbauer

Becker, Karina (Institute of Sociology, Technical University Darmstadt):  
„**Live in and burn out? Migrant caregivers in German households caught between structural powerlessness and individual primary power**“

Durnova, Anna (Department of Political Science, University of Vienna):  
„**The politics of intimacy: rethinking the end-of-life controversy**“

Leser, Julia, Dölemeyer, Anne, Pates, Rebecca (Department of Political Science, University Leipzig):  
„**Documenting feelings in the management of human trafficking victims**“

Wilińska, Monika (University of Stirling), Bülow, Pia (Jonkoping University):  
„**Work (Emotion) ability- emotion work in the work rehabilitation process**“

16.00 – 18.00 **Keynote 3** Marek Korczynski (University of Nottingham):

**Developing the conceptualization of work organization to include worker-customer relations**